

## Mobility Expectations Management

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|------------------------|---|
| Duration               | 45 Minutes  |
| Session objectives     | Raise awareness about the complexity of meeting the stakeholders needs and expectations |
| Nr of Facilitator(s)   | 1 for up to 25 participants   |
| Nr of Participants     | Up to 25  |
| Room requirements      | Enough space to work in 5 groups without interrupting each other                        |
| Supplies and equipment | Movable seats (with or without tables)  |
| Materials              | paper notes, pens   |
| Handouts               | NA  |
| Références             | NA  |

### Description

*Include Instructions facilitators, step by step description, time schedule*

| Duration | Instructions   |
|----------|--|
| 15 min   | <p>The group gets divided into 5 equal groups, each group represents a group of stakeholders involved in mobility:</p> <ul style="list-style-type: none"> <li>- Students</li> <li>- Parents</li> <li>- Mobility organisations</li> <li>- Schools</li> <li>- Host companies/organisation</li> </ul> |

|        |   |
|--------|---|
|        | First task is to discuss and write down (each person in the group takes her/his own notes) what are the expectations from the mobility project for this stakeholder group.                        |
| 20 min | New 5 groups are created, in each there is one representative of all stakeholders. The group has the task to exchange expectations and discuss how they can be met from different sides.          |
| 10 min | <ul style="list-style-type: none"><li>- Full group wrap-up: what did you observe, what did you learn, are the expectations realistic, how can we reconcile the different expectations ?</li></ul> |